

Limited Warranty

NetworkTV warrants all products purchased come with a 'return-to-base' Limited Warranty that is free of charge and which runs as listed below from the date of shipment from NetworkTV. Server based products indicated by * from Dell and HP are warrantied directly with the manufacturer and the appropriate documentation should be completed by the reseller or end-user and sent off to ensure these items are fully covered. NetworkTV will repair or replace a product to its original operating condition. During the warranty period, if a unit appears to be faulty, a competent user should work through the troubleshooting section on the NetworkTV Support Centre to determine whether the fault can be rectified on-site and will require a technical dialogue and some testing on the suspect unit. Our Technical Team will also need to know the serial number of the unit during this process and before an RMA can be issued. Products must be shipped to NetworkTV, prepaid along with proof of purchase ONLY after obtaining a Return to Manufacturer Authorization (RMA).

Item Code	RTB Warranty
VSI-E4100	2 years warranty
VSI-D4100	2 years warranty
VSI-Duet Encoder	2 years warranty
VSI-Duet Decoder	2 years warranty
VSI-Duet2 Encoder	2 years warranty
VSI-Duet2 Decoder	2 years warranty
VSI-DuetE-WP	2 years warranty
VSI-PNA-D4	1 year warranty
*NTV-LIVE01	1 year warranty
*NTV-LIVE02	1 year warranty
*NTV-LIVE03	1 year warranty
*NTV-LIVE04	1 year warranty
*NTV-LIVE05	1 year warranty
*NTV-LIVE06	1 year warranty
*NTV-LIVE07	1 year warranty
*NTV-08	1 year warranty

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*NTV-08VM	1 year warranty
*NTV-09	1 year warranty
*NTV-10	1 year warranty
*NTV-11	1 year warranty
*NTV-12	1 year warranty
NTV-DVBTQ4	1 year warranty
NTV-DVBSQ4	1 year warranty
NTV-DVBT8	1 year warranty
NTV-DVBS8	1 year warranty
NTV-DVBCCI	1 year warranty
NTV-DVBTCI	1 year warranty
VSI-AVN443SDI	1 year warranty
VSI-AVNHDCP	1 year warranty
VSI-AVN422	1 year warranty
VSI-AVN441	1 year warranty
VSI-AVN443SDI	1 year warranty
VSI-AVN441	1 year warranty
VSI-MPP1700	1 year warranty
VSI-PSA200	1 year warranty
NTV-H264H	1 year warranty
NTV-H4K2	1 year warranty
NTV-STB	1 year warranty
NTV-STB PoE	1 year warranty
NTV-HLSSS	1 year warranty
NTV-WC1	1 years warranty

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NTV-PIPSW	1 year warranty
AXP-HVD-TR-1	1 year warranty
NTV-M1000	2 years warranty
PTZO-12X-SDI-GYG2G	3 years warranty
PTZO-12X-USB-GYG2G	3 years warranty
PTZO-12X-NDI-GYG	3 years warranty
PTZO-20X-SDI-GYG2G	3 years warranty
PTZO-20X-USB-GYG2G	3 years warranty
PTZO-20X-NDI-GyG	3 years warranty
PTZO-30X-SDI-GYG2G	3 years warranty
PTZO-30X-NDI-GYG	3 years warranty
PTZO-20X-ZCAM-G	3 years warranty
PTZO-20X-NDI-ZCAM-G	3 years warranty
PTZO-ZCAM-G	3 years warranty
PTZO-NDI-ZCAM-G	3 years warranty
NTV-V51U-12--BKG	2 years warranty
NTV-61SL-GYG	2 years warranty
NTV-61UL-GYG	2 years warranty
NTV-60SL-GYG	2 years warranty
NTV-60UL-GYG	2 years warranty
NTV-63SL-GYG	2 years warranty
NTV-VX75H-05-BKG	2 years warranty
NTV-VX75S-05-BKG	2 years warranty
NTV-VX75U-05-BKG	2 years warranty
NTV-V71H-BKG	2 years warranty

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NTV-V71S-BKG	2 years warranty
NTV-V71U-BKG	2 years warranty
NTV-V71C-BKG	2 years warranty
NTV-V73HX-GYG	2 years warranty
NTV-V73SX-GYG	2 years warranty
NTV-V73UX-GYG	2 years warranty
NTV-812-GYG	2 years warranty
NTV-820-GYG	2 years warranty
NTV-VX74U-12-BKG	2 years warranty
NTV-JX1700-GYG	2 years warranty
NTV-JX1700U-GYG	2 years warranty
NTV-J2630-G	2 years warranty
NTVJ1600SE	2 years warranty
PTZO-JOY-G2	3 years warranty
NTV-HC-JOY-G2	2 years warranty
WT-AF-12v12w-5.5	2 year warranty
NTV-USB210	1 year warranty
NTV-USB215	1 year warranty
NTV-USB35	1 year warranty
NTV-USB310	1 year warranty
NTV-USB315	1 year warranty
NTV-USB320	1 year warranty

This Limited Warranty does not apply if the fault has been caused by misuse, improper handling care, electrical or mechanical abuse, abnormal operating conditions or non-NetworkTV authorized modification to the product. NetworkTV makes no further warranties either expressed or implied with respect to the product and its quality, performance, merchantability, or fitness for any particular use. In no event will



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NetworkTV be liable for direct, indirect, or consequential damages resulting from any defect in this product even if we have been advised of such damage.

This statement of policy is in lieu of any other policy expressed or implied and no representative or person is authorized to assume any other liability or adopt any other policy for NetworkTV without our written consent.